

A U S T I N C I T Y C O U N C I L
AGENDA



Thursday, December 14, 2006

+ Back Print

**Health and Human Services
RECOMMENDATION FOR COUNCIL ACTION**

ITEM No 10

Subject Approve negotiation and execution of 12-month contracts between the City of Austin and nine social service agencies (see attached list of contractors), at a total cost of \$2,197,175 with four 12-month renewal options in an amount not to exceed \$2,197,175 per renewal option, for a combined total cost to the City not to exceed \$10,985,875

Amount and Source of Funding Funding in the amount of \$1,647,881 is included in the Fiscal Year 2006-2007 Operating Budget of the Health and Human Services Department. The term of each contract is for the period of January 1, 2007 through December 31, 2007. Funding for the balance of the contracts and renewal options is contingent on available funding in future budgets.

Fiscal Note There is no unanticipated fiscal impact. A fiscal note is not required.

<p>Additional Backup Material (click to open)</p> <ul style="list-style-type: none"> <input type="checkbox"/> SSIP_6-Year_Contracts List <input type="checkbox"/> SSIP_FY07_6-Year Contracts_REVISED

For More Information Vince Cobalis, Asst. Director, Human Services, 972-5011, Linda Terry, Agenda Coordinator, 972-5023, Stephanie Connell, Human Services Administration Manager, 972-5126

Prior Council Action November 18, 2004 Council approved Social Services contracts with six annual renewal options. December 15, 2005 Council approved the Caritas Best Single Source contract with five annual renewal options. September 11, 2006 Council approved the Fiscal Year 2007 Operating Budget.

ATTACHMENT A: SOCIAL SERVICE CONTRACTS FUNDING
Austin/Travis County Health & Human Services Department

INFRASTRUCTURE/ SAFETY NET CONTRACTS (Renewal #2 of 6)		2007 APPROVED
1	Austin Child Guidance Center	\$151,730
2	Austin Children's Shelter	94,626
3	Capital Area Food Bank	83,308
4	Caritas of Austin, Inc	365,379
5	Caritas of Austin, Inc - Best Single Source (short term financial assistance - housing & utilities)	310,944
6	Center for Child Protection (<i>formerly Travis County Childrens Advocacy Center</i>)	117,266
7	Meals on Wheels and More, Inc	230,346
8	Sustainable Food Center (<i>formerly Austin Community Gardens</i>)	28,927
9	Travis County Domestic Violence & Sexual Assault Survival Center (<i>SafePlace</i>)	625,467
10	Youth and Family Alliance (<i>LifeWorks</i>) - Housing & Homeless program	189,182
TOTAL for Infrastructure/ Safety Net Contracts		\$2,197,175

SSIP FY07 6-YEAR CONTRACTS

Background

This action requests City Council approval of Social Services contract amounts that incorporate increases approved over the last two years in Council-adopted budgets. In 2003, City and County staff began making a concerted effort to address concerns regarding the City/County social services investment process that were brought forward during the Community Action Network (CAN) Funding Forum in May 2003, at other CAN meetings, and at various community planning meetings over the last several years. A summary of the Social Services Investment Process (SSIP) was presented to the City Council Healthcare Subcommittee on May 25, 2004 and to Travis County Commissioners around the same time. This feedback resulted in a comprehensive framework that increases flexibility and maintains critical services. The framework consists of three categories of investments: safety net/infrastructure, coordinated/integrated delivery systems, and component services of continuums of care. This RCA addresses the safety net/infrastructure category of the investment framework.

On November 18, 2004 Council approved Social Services contracts for these services with six renewal options for a total of seven years. On December 15, 2005 Council approved adding the Best Single Source Project, managed by Caritas, to this group. In FY 06, a cost of living adjustment and a restoration of previous cuts were added to these contracts. For FY 07, a 3.5% increase was approved for these Social Services contracts. Contract year 2007 would be the second renewal option for these contracts, but budget changes in FY06 and FY07 makes Council reauthorization of these contracts helpful for staff in assuring the contracts are properly authorized.

Safety net/infrastructure agencies provide services that stabilize or provide acute treatment/intervention services to meet urgent health, safety and subsistence needs of individuals who have the fewest resources or are least able to secure services or to persons who are victims of violence, abuse or neglect. These are long-term partners who were awarded one-year contracts with six annual renewals. The City has contracted with these agencies for many years and the infrastructure investment makes it unlikely that other agencies will be providing these services in the near future. Renewals, however, are not guaranteed and the City could decide not to renew a contract if alternative resources become available.

Contracts are negotiated to match available funding and address, to the extent possible, the strategies that were developed by City and County staff for each issue area. Renewals will be negotiated each year at the option of the City. Renewal options are contingent upon performance, available funding in future budgets, and the City's continued need for these services.

Recommendations

Based on available funds, staff recommends that the City continue to purchase social services by entering into contracts for Calendar Year 2007 in the following service areas:

- Basic Needs
- Homeless Services
- Mental Health/Mental Retardation/Developmental Disabilities
- Victims Services

The term for these social services contracts will begin on January 1, 2007 and end on December 31, 2007, with 4 remaining renewals. Attachment A is the list of ten (10) contracts with nine (9) agencies and the Calendar Year 2007 City contract amounts.

Performance Measures

These services support the Health and Human Services Department's goal of promoting and fostering

increased self-sufficiency, healthy behaviors and lifestyle among targeted populations

Outputs

<u>Service Area</u>	<u>Performance Measure</u>	<u>FY07 Target</u>
Basic Needs	Number of clients served	1,096
Homeless Services	Number of homeless persons receiving emergency shelter	19
Mental Health/Mental Retardation/ Developmental Disabilities	Number of clients with a treatment plan for Mental Health or MR/DD services	324
Victims Services	Number of clients receiving protective shelter	193

Outcomes

<u>Issue Area</u>	<u>Performance Measure</u>	<u>FY07 Target</u>
Basic Needs	Percent of Best Single Source clients receiving case management who maintained equal or better housing stability	72%
Homeless Services	Percent of homeless persons receiving case management who move into safe and stable housing	59%
Mental Health/Mental Retardation/ Developmental Disabilities	Percent of clients served who have achieved projected mental health outcomes	87%
Victims Services	Percent of shelter clients who exit to safe and stable housing	88%

SSIP FY07 6-YEAR CONTRACTS

Background

This action requests City Council approval of Social Services contract amounts that incorporate increases approved over the last two years in Council-adopted budgets. In 2003, City and County staff began making a concerted effort to address concerns regarding the City/County social services investment process that were brought forward during the Community Action Network (CAN) Funding Forum in May 2003, at other CAN meetings, and at various community planning meetings over the last several years. A summary of the Social Services Investment Process (SSIP) was presented to the City Council Healthcare Subcommittee on May 25, 2004 and to Travis County Commissioners around the same time. This feedback resulted in a comprehensive framework that increases flexibility and maintains critical services. The framework consists of three categories of investments: safety net/infrastructure, coordinated/integrated delivery systems, and component services of continuums of care. This RCA addresses the safety net/infrastructure category of the investment framework.

On November 18, 2004 Council approved Social Services contracts for these services with six renewal options for a total of seven years. On December 15, 2005 Council approved adding the Best Single Source Project, managed by Caritas, to this group. In FY 06, a cost of living adjustment and a restoration of previous cuts were added to these contracts. For FY 07, a 3.5% increase was approved for these Social Services contracts. Contract year 2007 would be the second renewal option for these contracts, but budget changes in FY06 and FY07 makes Council reauthorization of these contracts helpful for staff in assuring the contracts are properly authorized.

Safety net/infrastructure agencies provide services that stabilize or provide acute treatment/intervention services to meet urgent health, safety and subsistence needs of individuals who have the fewest resources or are least able to secure services or to persons who are victims of violence, abuse or neglect. These are long-term partners who were awarded one-year contracts with six annual renewals. The City has contracted with these agencies for many years and the infrastructure investment makes it unlikely that other agencies will be providing these services in the near future. Renewals, however, are not guaranteed and the City could decide not to renew a contract if alternative resources become available.

Contracts are negotiated to match available funding and address, to the extent possible, the strategies that were developed by City and County staff for each issue area. Renewals will be negotiated each year at the option of the City. Renewal options are contingent upon performance, available funding in future budgets and the City's continued need for these services.

Recommendations

Based on available funds, staff recommends that the City continue to purchase social services by entering into contracts for Calendar Year 2007 in the following service areas:

- Basic Needs
- Homeless Services
- Mental Health/Mental Retardation/Developmental Disabilities
- Victims Services

The term for these social services contracts will begin on January 1, 2007 and end on December 31, 2007, with 4 remaining renewals. Attachment A is the list of ten (10) contracts with nine (9) agencies and the Calendar Year 2007 City contract amounts.

Performance Measures

These services support the Health and Human Services Department's goal of promoting and fostering

increased self-sufficiency, healthy behaviors and lifestyle among targeted populations

Outputs

<u>Service Area</u>	<u>Performance Measure</u>	<u>FY07 Target</u>
Basic Needs	Number of clients served	1,096
Homeless Services	Number of homeless persons receiving emergency shelter	19
Mental Health/Mental Retardation/ Developmental Disabilities	Number of clients with a treatment plan for Mental Health or MR/DD services	324
Victims Services	Number of clients receiving protective shelter	193

Outcomes

<u>Issue Area</u>	<u>Performance Measure</u>	<u>FY07 Target</u>
Basic Needs	Percent of Best Single Source clients receiving case management who maintained equal or better housing stability	72%
Homeless Services	Percent of homeless persons receiving case management who move into safe and stable housing	59%
Mental Health/Mental Retardation/ Developmental Disabilities	Percent of clients served who have achieved projected mental health outcomes	87%
Victims Services	Percent of shelter clients who exit to safe and stable housing	88%